

CAIP

Crisis, Advocacy,
Intervention Programs
at Burlington, Vermont Police
Department



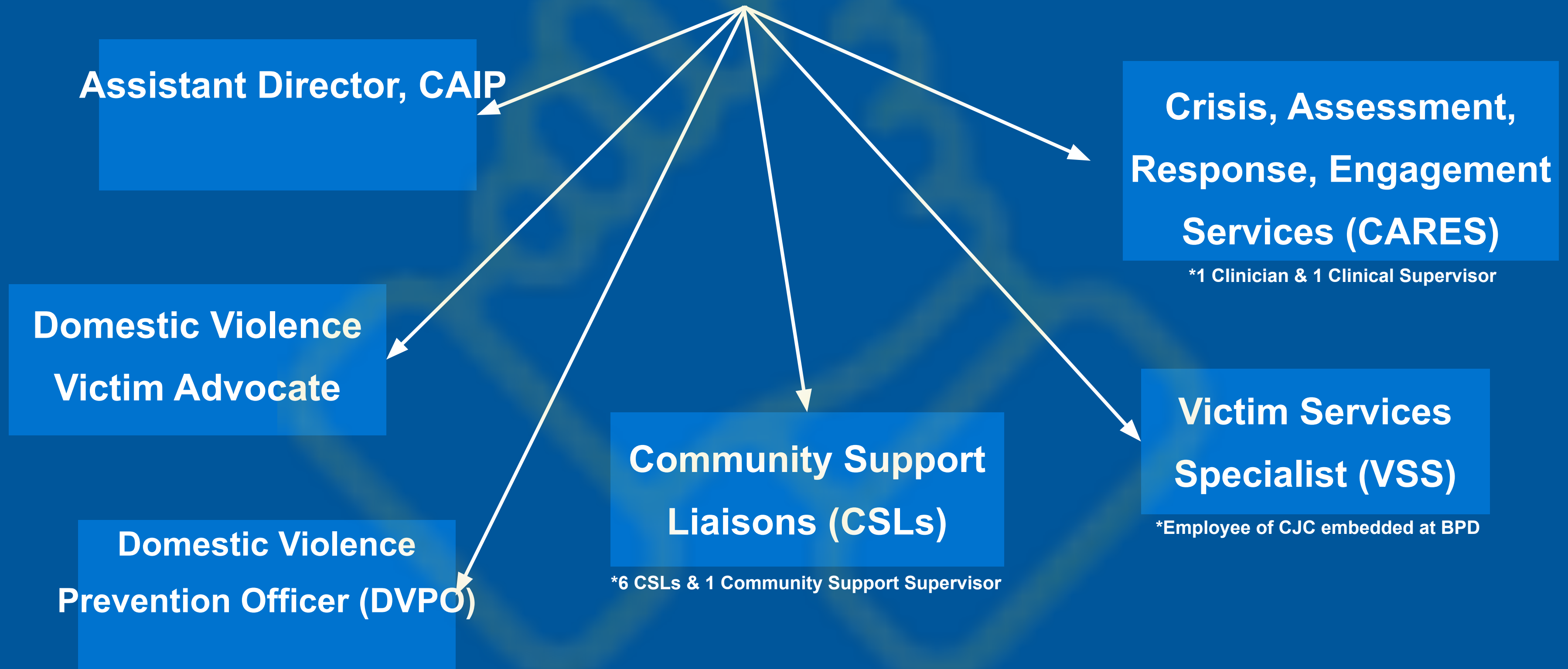
CAIP'S MISSION



Our responsibilities encompass responding to calls received from Dispatch, transporting individuals in need, completing necessary documentation, and providing comprehensive support to those who have experienced harm. We actively participate in court proceedings, addressing case management gaps and fostering collaborative relationships with community partners.

At CAIP, our approach is always person-centered. We don't have a discharge process because we're committed to supporting individuals at their current stage, addressing their unique needs. While we don't have ROIs, we operate on a need-to-know basis, respecting the privacy and dignity of the individuals we serve. Our ultimate goal is to provide ongoing care and gap case management to reduce overutilization of emergency services, always putting the person at the center of our work.

CAIP BREAKDOWN



OUR TEAM

Domestic Violence
Prevention Officer

Domestic Violence
Victim Advocate

CARES Clinical
Supervisor

CARES Clinician

Community Support
Supervisor

Community Support
Liaison (6 total)

Victim Services
Specialist



CARES ROLE



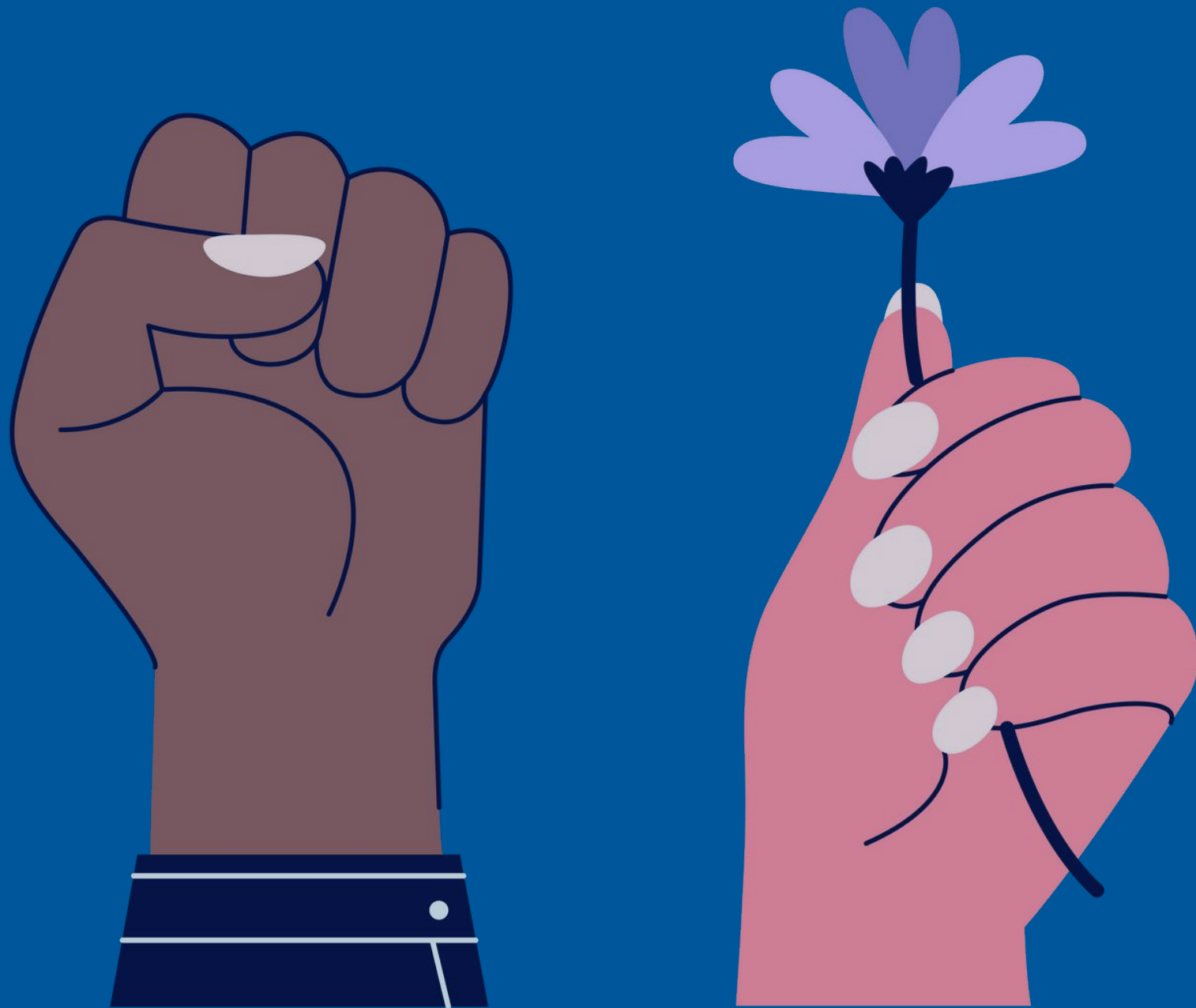
CARES consists of a clinical supervisor, two clinicians and one community paramedic who address the community's acute mental health, substance use, and medical needs

Some examples:

- Community Relations
- Reactive/Proactive Clinical Services
- Screenings/Assessments
- Referrals
- Short-Term Counseling
- Ongoing Clinical Mental Health And Substance Use Support



DV ADVOCATE/ PREVENTION OFFICER



- Follow up after any domestic disturbance call
 - Sworn statements, collaboration with Deputy States Attorney dedicated to domestics
- Assistance with applying for Relief from Abuse and Relief from Sexual Abuse Orders
- Safety planning
- Connection to DV organizations, CSLs, VSS, etc.
- Connection between court and police department
- Bridging gap between investigative process and victim's services

VICTIM SERVICES (CJC)

Victim Services Specialist:
CJC position, based in the Burlington PD

- **Parallel Justice for victims of crime**
- **Victim advocacy**
- **Victim support and case follow-up**
- **Victim resource and coordination**
- **TRO support**
- **Crime prevention activities**
- **Alternative Justice referrals**

Call to police department



Officer/no officer response



Referral made to VSS

COMMUNITY SUPPORT LIAISON ROLE



Outreach

Attend systems meetings,
events, meet with
local groups



Housing Support

Referral/ resource
coordination, housing retention
support



Mental Health + Substance Use

Care coordination, advocacy,
front line intervention

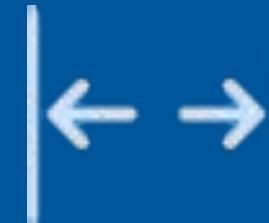
COMMUNITY SUPPORT LIAISON ROLE

CSLs are
available 7 days
per week
8am-9:30pm



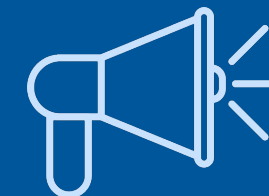
Call Response

Work with dispatch and OICs
to deploy



Gap Case Management

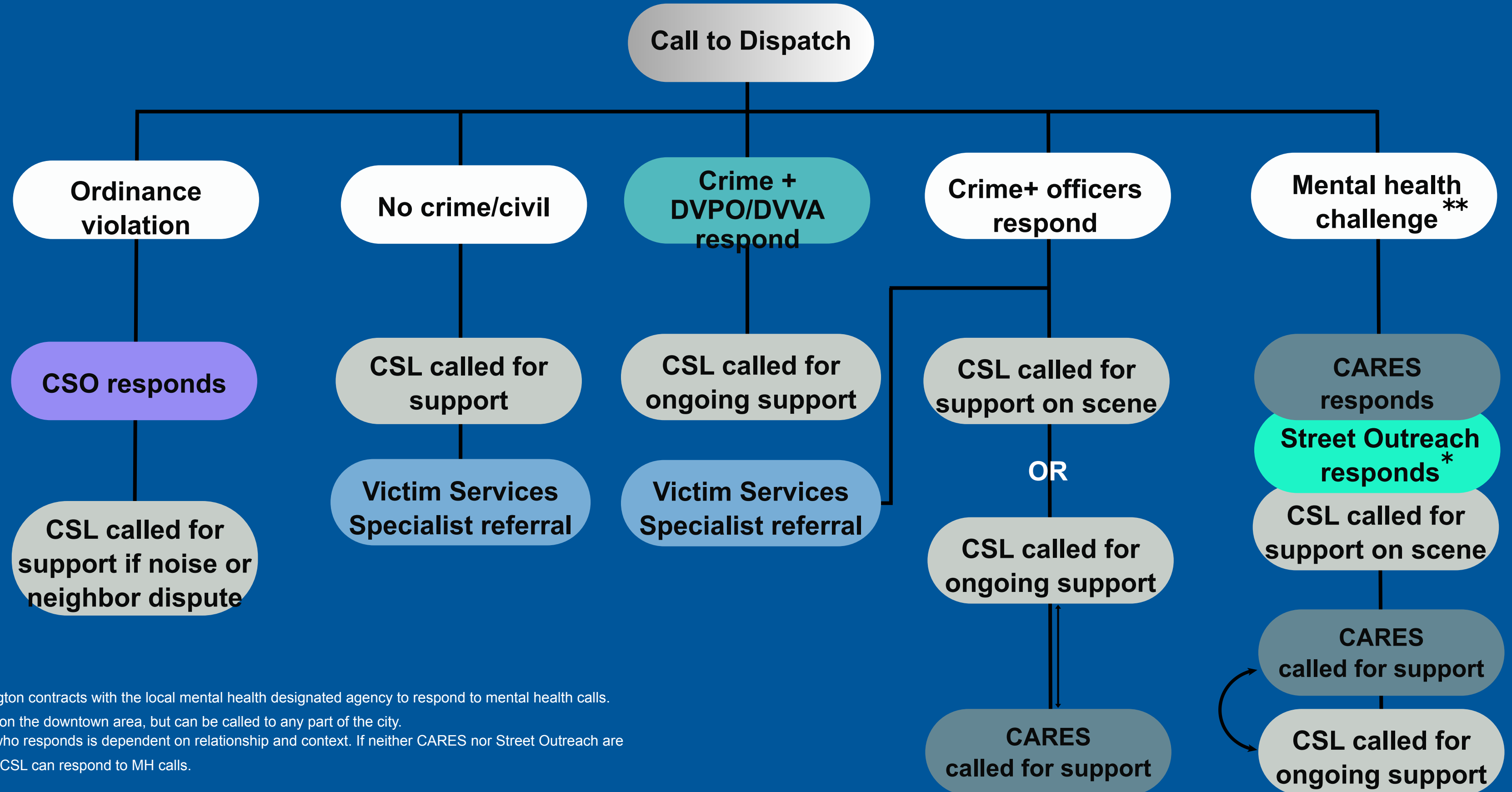
Service coordination with
providers, filling in as needed



Advocacy+ Validation

Answering general questions,
help access necessary care

HOW WE WORK TOGETHER



* Burlington contracts with the local mental health designated agency to respond to mental health calls. They focus on the downtown area, but can be called to any part of the city.

** The group who responds is dependent on relationship and context. If neither CARES nor Street Outreach are available, a CSL can respond to MH calls.

HOW DO WE REMAIN SAFE?

 Supervisor approval for each call

 CSLs look through a person's history before responding

 In-house training:

- Mental Health First Aid
- De-escalation Training
- Defensive Tactics
- Situational Awareness



OUR APPROACH

Proactive



Community meetings



Outreach + foot patrol



Provider referral

Reactive



Respond to: welfare checks, untimely deaths, threats/harassment, trespasses, mental health



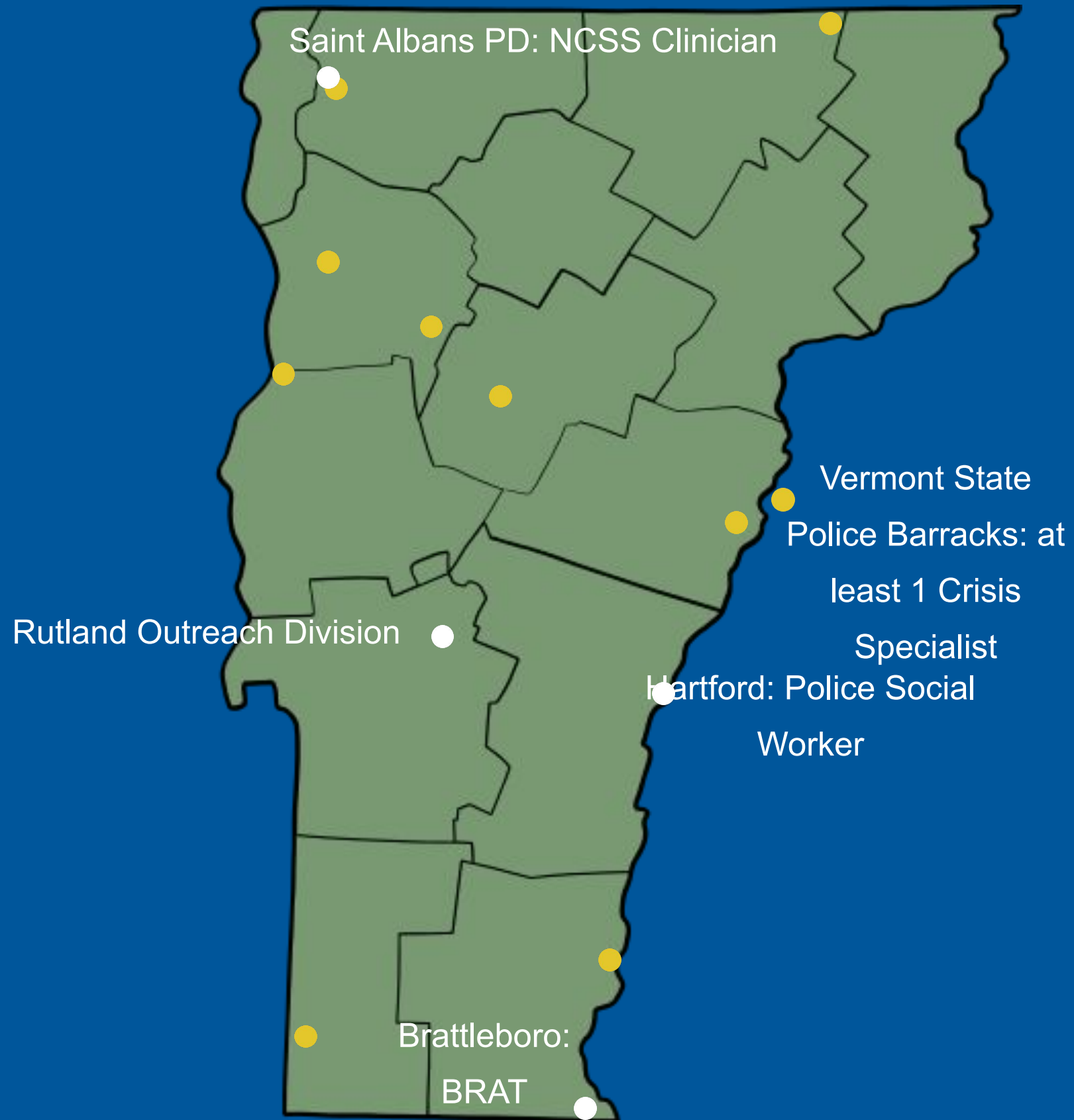
Answer calls from the community in the lobby who come for help



Follow up after police response or after officer or detective emails referral

*In 2024, 36% of incidents were 'proactive' (service coordination, encampment outreach, foot patrol, etc.)

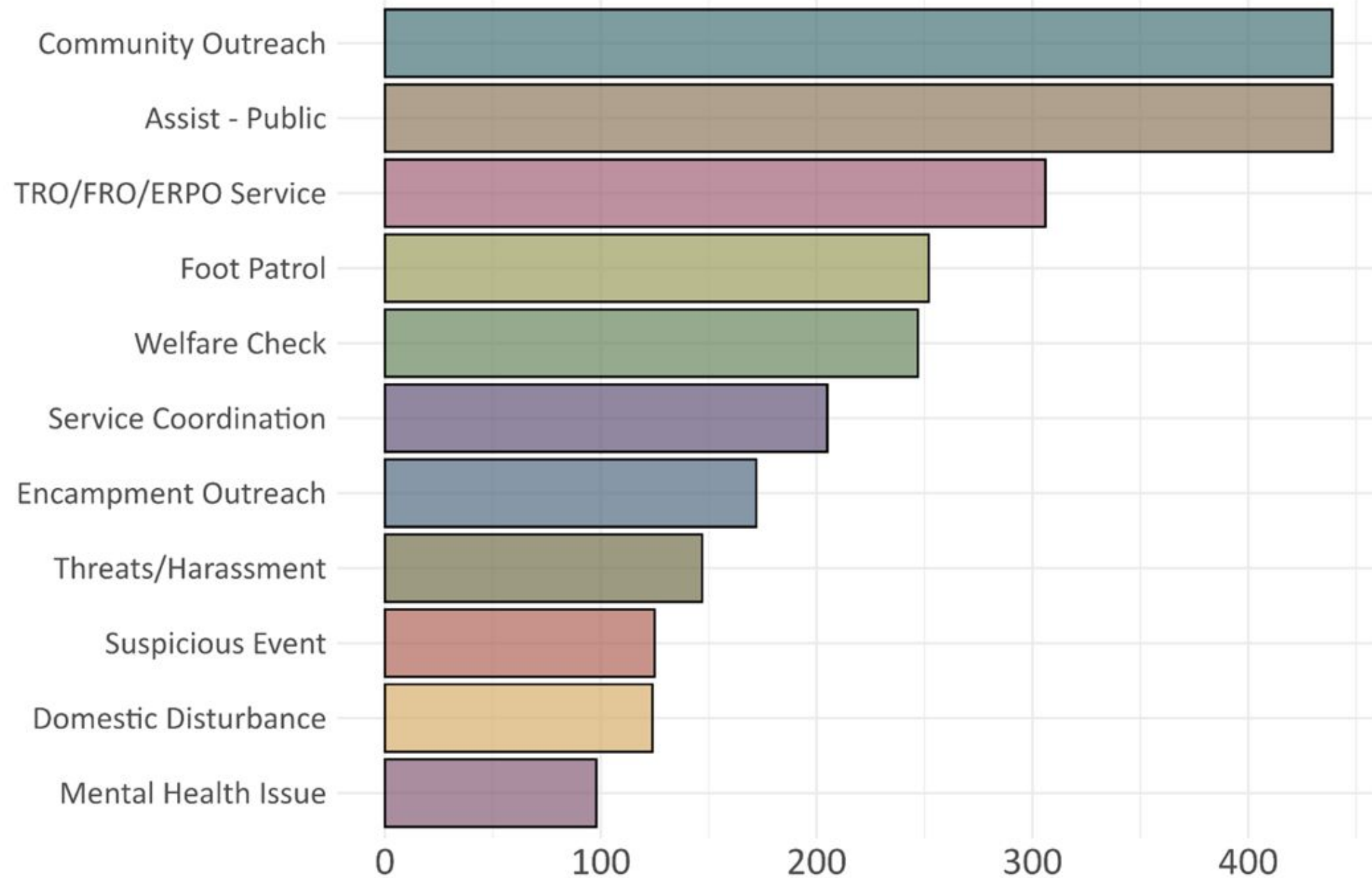
BREAKING GROUND



IMPACT DATA

CAIP Incidents

Most frequent incident types, 2024

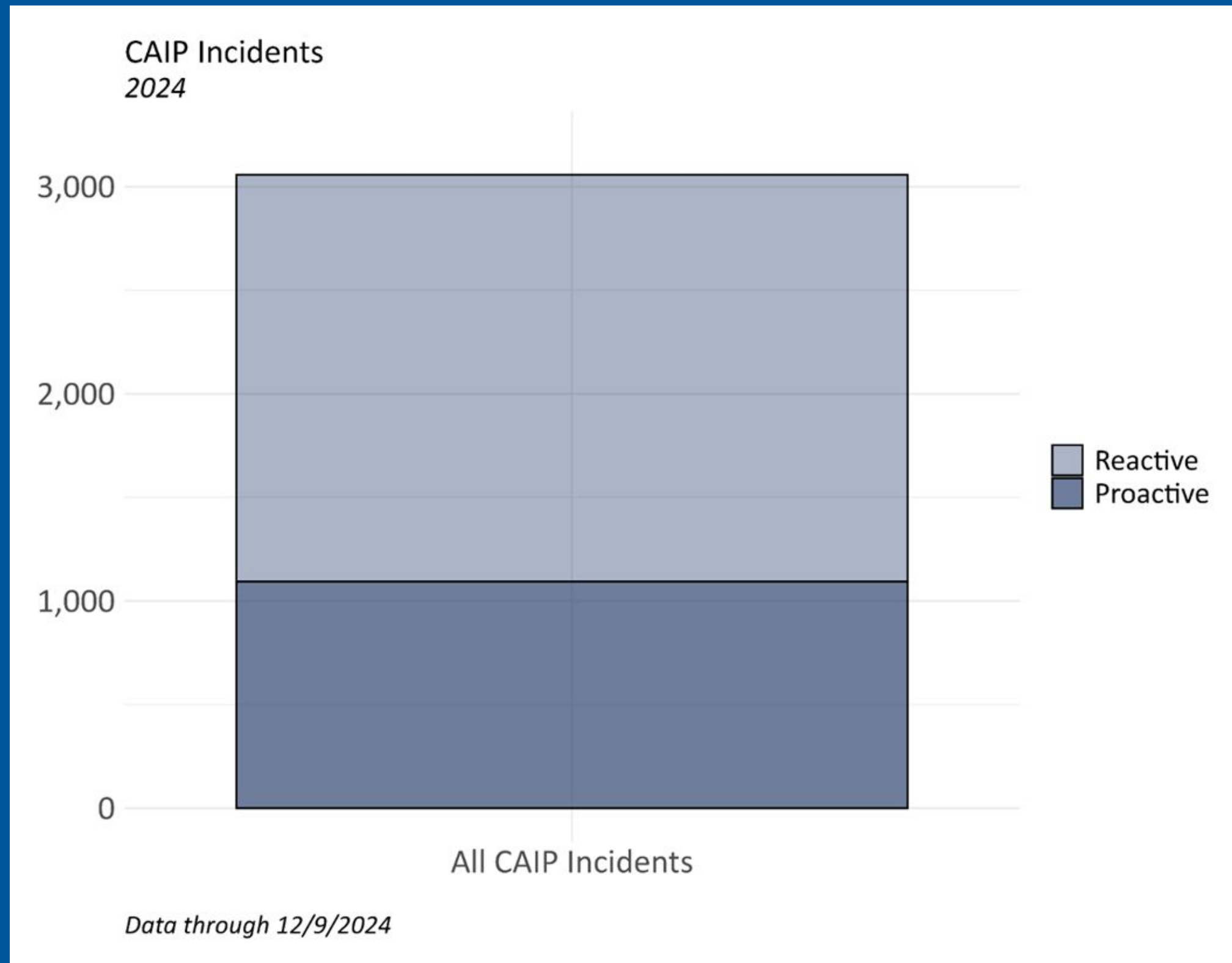


Data through 12/9/2024

CAIP has responded to 3,058 incidents between 1/1/24 and 12/19/24

**2,949 referrals have been made to the Victim Services Specialist
(This is separate from CAIP response)**

IMPACT DATA



36% of calls are proactive, 64% reactive

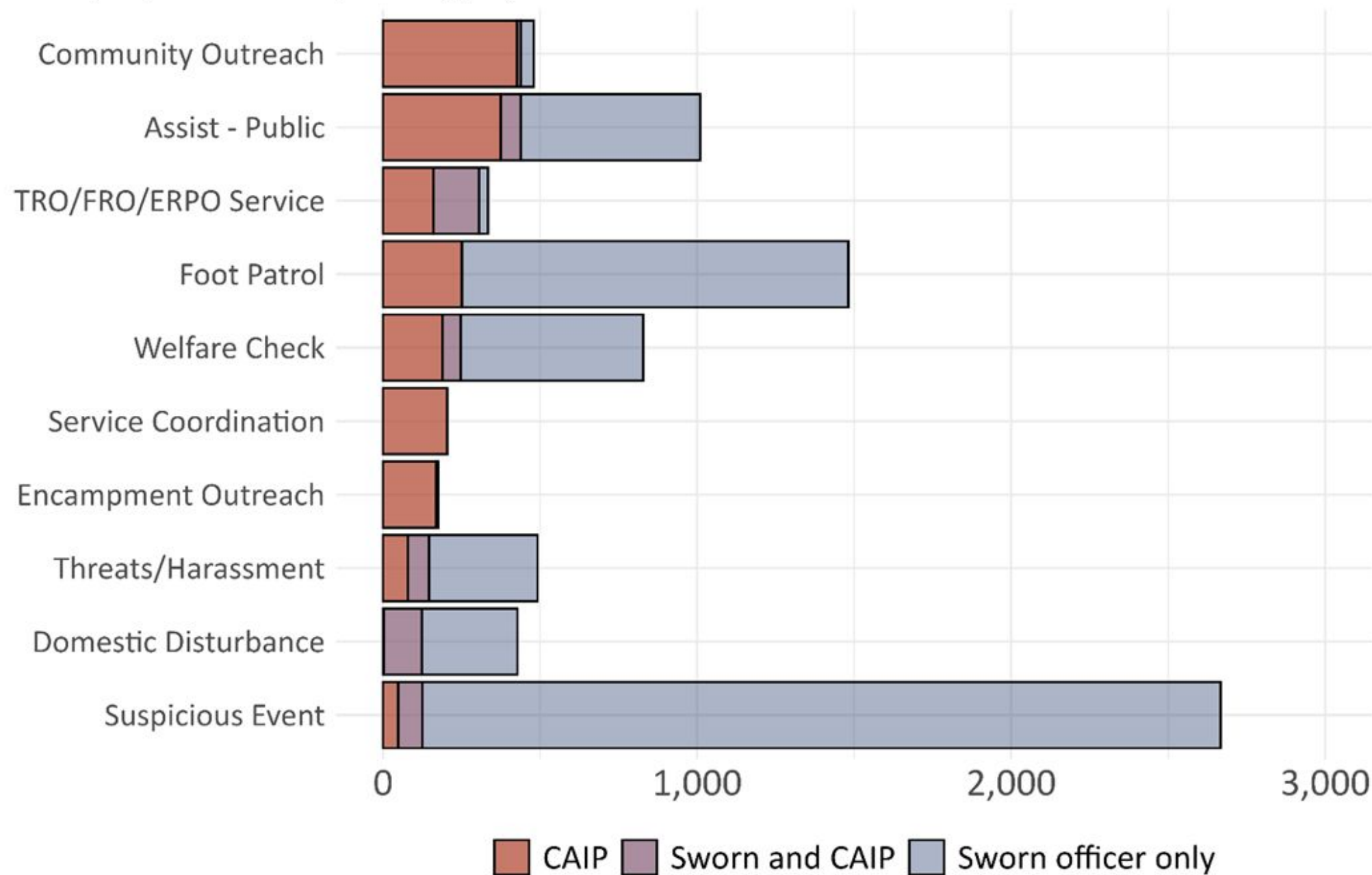
Service Coordination, Community Outreach, Encampment Outreach and Foot Patrols are all examples of proactive call types.

Reactive calls are triaged by the Officer in Charge (OIC)

***32% of incidents responded to by CSOs and 17% of incidents responded to by sworn officers were proactive call types**

IMPACT DATA

Sworn and CAIP Response
Most frequent CAIP response types, 2024



Data through 12/9/2024

The **red** bars are incidents responded to only by members of CAIP

The **purple** bars had both a sworn officer and CAIP response

The **light blue** bars had only a sworn officer response

Out of the 3,058 total incidents CAIP is linked to:

2,072 are CAIP only (68%)

860 are CAIP+ sworn officer (28%)

93 are CAIP+ CSO/Street Outreach (3%)

33 are CAIP+ LEO+ CSO/Street Outreach (1%)



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